

Customer Success Stories



Utility Bill Auditing

Total amount of findings:

\$148,076.46

Type of business:
College University

Location:
Texas

Type of account audited:
Electric

Number of accounts audited:
1

Annual usage:
5,856 kW

Viv Bill Auditing finds a billed kW error on energy bill for a College University resulting in a **\$82,507.46 refund**, and a forecasted demand charge reduction of \$65,569

THE CHALLENGE

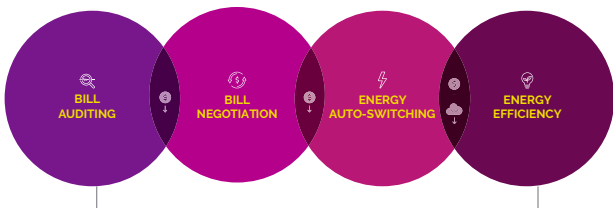
80% of companies are overcharged on utility expenses. The burden is on the consumer to find and report billing discrepancies. The Statute of Limitations in most states is 36 months. Utility bills and regulations are complex. Most utility bills are paid without question.

THE SOLUTION

Don't do it yourself, and don't wait. Every month you wait is another month your funds could be lost forever. Hire a qualified expert to make sure your bills are accurate, you aren't being overcharged, you haven't overpaid and you won't overpay in the future.

THE RESULTS

- Viv's Audit Team reviewed and compared the University's average demand reading and the actual billed amount
- The University was being overcharged by the electric company by an additional 2,465 kW per month due to an incorrect reading of the billing invoice
- The Audit Team amended this error with the electric company and had uncovered a refund for the University for overpayment
- The Audit Team amended the ongoing rate to reflect the correct usage which resulted in a forecasted demand charge reduction of \$65,569.



Ask about all of our cost reduction services!