

Commercial Services

PRODUCTS & PROGRAMS DESIGNED TO IMPROVE THE BOTTOM LINE.



Our company

MOST COMPANIES ARE OVERPAYING FOR THE SERVICES THEY USE EVERY DAY.

Viv is an innovative technology services company focused on solving that problem for our clients with a diverse suite of services.

- Headquartered in Westport, CT
- Founded in 2018
- Sister company, Utiliz, founded in 2016
- Customer savings of more than \$4.5 m to date
- Pending B-Corp company

We've saved our customers

\$4.5 million

and counting!







1% of revenue goes to humanitarian efforts worldwide



Comprehensive commercial cost-cutting services







BILL AUDITING

Analyze previous spend to find refunds & reductions

50 states



BILL NEGOTIATION

Lower your rate for the same service with AutoPilot

50 states



ENERGY AUTO-SWITCHING

Save time and money o your energy with AutoPilot

10 states



ENERGY EFFICIENCY

Reduce consumption and save

50 states

Viv Utility Bill Auditing

FIND AND RESOLVE OVERCHARGES AND INACCURACIES.
IMPLEMENT AND RECOVER REFUNDS AND REDUCTIONS.

VIV

NOT-SO-FUN FACT

80% of companies are overcharged on utility expenses

- Calculation errors
- Discrepancies
- Errors
- Overcharges

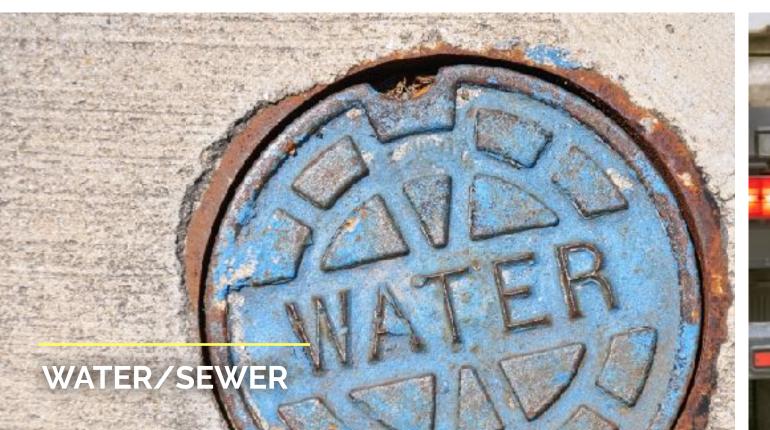
















EXISTING PRO MEMBERS

How do most companies verify utility expenses?



hmmm
this looks
about right.

THE LATEST

San Diego pays electric bills for 3,712 nonexistent street lights

View article >

City Utilities overcharged a The Guardian - 2017 business \$88k over 14 years

View article >

Big six energy companies routinely overcharging customers The Guardian - 2017

View article >

Water company charged excessive The Guardian - 2017 bills — and even blamed a cat, SC lawsuit says

NOT-SO-FUN FACT

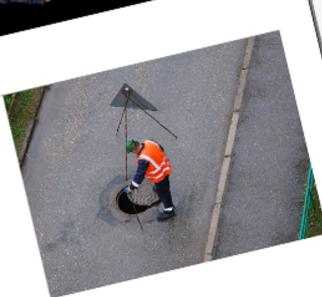
Utility overcharges in the news.















Latest

Economy

Markets Jobs Personal finance Entrepreneurship

San Jose Water reaches tentative settlement

Silicon Valley Business Journal - 2019 View full Coverage in overcharge case

Ohio utilities don't have to refund improper charges

The Columbus Dispatch - 2019 View full Coverage

Mount Pleasant Waterworks faces class-action lawsuit for allegedly overcharging 400 businesses The Post and Courier - 2019 View full Coverage

Attorney General seeks up to \$41 million in refunds from Avista Corp.

Silicon Valley Business Journal - 2019 View full Coverage

Trump Casinos was overcharged \$3 million on utilities, too late to correct

Digital Journal - 2010 View full Coverage

Smart meters over-billing customers by as much as 582% Natural News - 2017 View full Coverage





THE PROBLEM

Utility bills and regulations are complex.

- Most utility bills are paid without question
- Bills are coded into Tariffs and USOC Codes
- The burden is on the customer to find and report any billing discrepancies
- The statute of limitation in most states is 36 months

WHAT DOES THIS MEAN?

Don't do it yourself.

 Hire a qualified, experienced expert.

Don't wait.

 Every month you wait is another month your funds could be lost forever.





THE PROBLEM

What if you could be certain:

- Your bills are accurate,
- You aren't being overcharged,
- You haven't overpaid in the past, and
- Someone is looking out for you to make sure you don't pay more than you should

Would you use a service that gave you this certainty?





THE PROBLEM

A utility bill audit from Viv can give you certainty

1. WE VERIFY YOUR UTILITY BILLS

- Electric
- Natural Gas
- Water/Sewer/Trash
- Telecommunications, Cellular, Internet

2. WE OBTAIN REFUNDS IF YOU'VE OVERPAID

3. WE IMPLEMENT REDUCTIONS FOR ONGOING BILLS



No risk. No obligation. Contingency-based service. Pay nothing unless we are successful in finding you refunds and reductions.



ABOUT OUR AUDITING TEAM

More than 60 years experience More than 10,000 audits performed in 48 states, Canada and Mexico Audited virtually every industry

INDUSTRIES WE SERVE



















Manufacturing

Education

Government

Hospice

Hotels / Motels

Restaurants

Non-profits

Churches

And more!



WE VALUE YOUR TIME AND YOUR MONEY!

A simple and hassle-free process

No risk. No obligation. Contingency-based service. Pay nothing unless we are successful in finding you refunds and reductions.



Provide us with an agreement and copies of your bills



We'll go to work auditing and reviewing every line item of your bills



Within 6-8 weeks
you'll receive a
detailed summary
and implementation
proposal



With your permission,
we'll implement
refunds and ongoing
reductions



We collect our fees, only when you've saved!



OUR FEES

We only make money when we are successfully saving you some of yours - it's a win-win!

- Viv does not charge you anything up front. Our comprehensive, detailed audit is truly a no-risk, no-obligation, 100% contingency based service.
- We split any refunds we successfully obtain for you—50/50.
- We split any ongoing reductions we implement and maintain for you for 24 months—50/50. After 24 months, you keep the benefit of the cost reductions forever!



There's no easier way to reduce your expenses.
Your worse-case scenario with Viv is that we confirm after an audit that you are not being overcharged—and you pay nothing for this peace of mind!





WHY VIV?

Top-notch service with a focus on YOUR business:

Impact your bottom line!

Our findings are true and uncontested findings that add directly to your bottom line.

It's up to you!

After our audit, we are only compensated on what you decide to move forward with.

No risk!

If we do not find any refunds or reductions, there is no charge to you. This means your worst-case scenario is confirmation you are not being overcharged!

Ongoing certainty!

We will continue to monitor your bills to verify that your refunds / credits have been implemented.

Maximize your results!

Viv is thorough and our audit team looks for opportunities to obtain refunds for bills you've already overpaid on AND ongoing opportunities for reductions by removing unnecessary charges.

Multiple options maximizes your results.





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50 states



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ENERGY AUTO-SWITCHING

Save time and money on your energy bill with AutoPilot

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ENERGY EFFICIENCY

Reduce consumption and save

50 state

THERE'S A BETTER WAY

Viv AutoPilot

AUTOMATIC SAVINGS ON YOUR MONTHLY BILLS. NO CATCH. NO HASSLE.



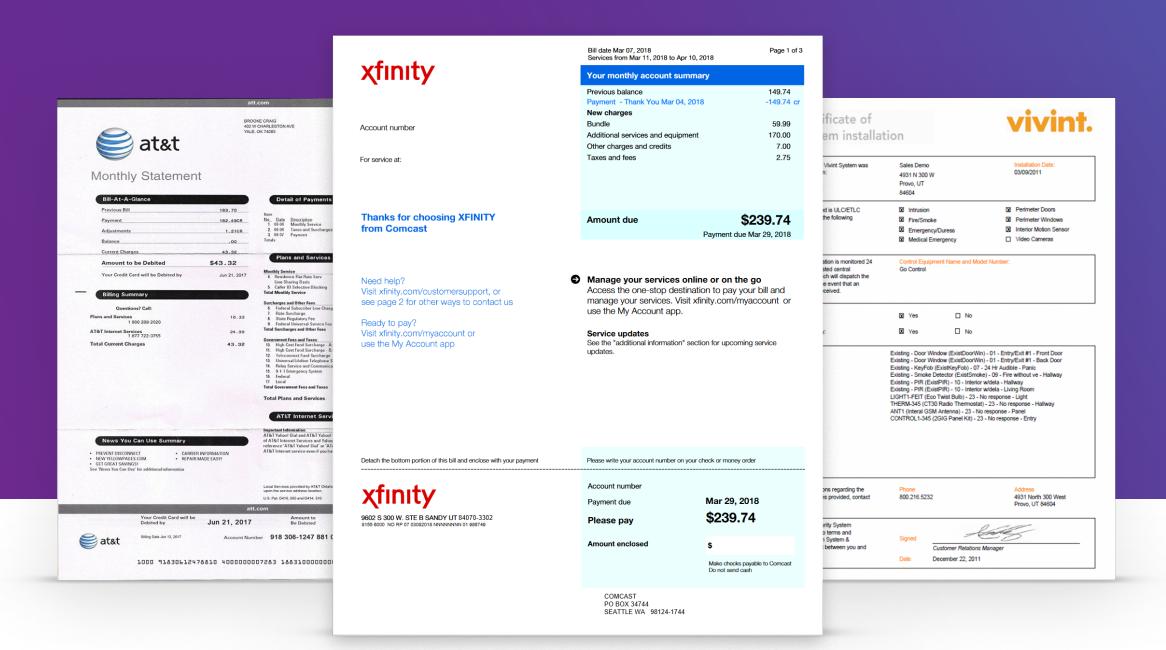


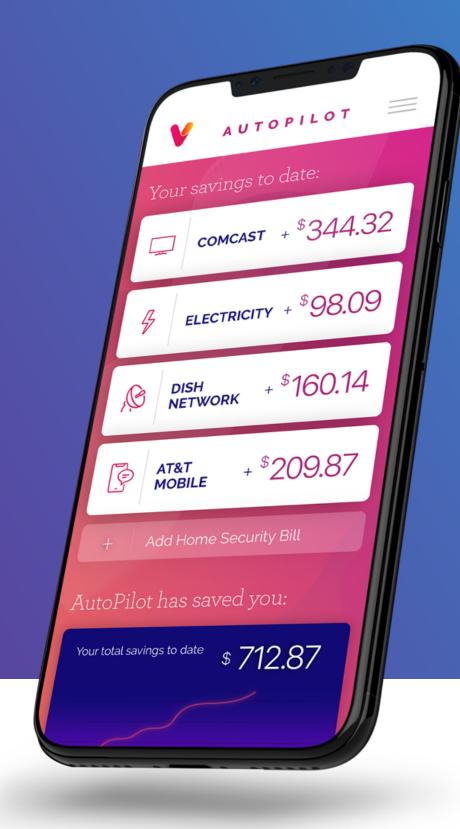
AutoPilot

AUTOMATIC SAVINGS WITH NO HASSLE.

DON'T OVERPAY

Let us lower your bills!









AUTOPILOT COMMERCIAL SAVINGS

YOU UPLOAD YOUR BILLS. WE LOWER YOUR BILLS.















Electricity

Satellite

TV

Internet

Mobile

Security

Pest Control





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Electricity

Satellite

TV

Internet

Mobile

Security

Pest Control





AutoPilot Negotiations

Save money on your monthly expenses!

Millions of businesses are overpaying for their monthly expenses, including phone, cable, electricity, internet, satellite, security and more. But you can start saving on these expenses and put more money back into your business, and it won't cost you a dime unless you save!



TELECOM
CELLULAR
INTERNET
SATELLITE RADIO
SECURITY
WASTE MANAGEMENT
PEST CONTROL
WATER DELIVERY
PAYROLL SERVICES





AutoPilot Negotiations

1 You Upload Your Bills.

Simply snap a photo or scan your latest bills and upload them for our team to review.

We Lower Your Bills.

We will immediately get to work lowering your bills without changing your service.

3 You Enjoy The Savings!

You don't pay us unless you save. When we lower your bills, we split the savings with you or, for energy, you'll pay a fixed low monthly fee.



Is our business overpaying?

Most are! Chances are your monthly costs have increased consistently over time without you noticing. Hidden fees, old charges, rate increases and other "gotchas" wreak havoc on your bottom line.

Why does this work?

Our expert negotiators know who to talk to and how to achieve significant reductions on your essential monthly services. You hire experts in all aspects of your business -- let us be your bill management experts!

Why do you need AutoPilot?

Technically, you could do what
AutoPilot does yourself, but our
innovative technology platform and
team of experts has saving down to a
science, saving you time, money and
hassle. With Viv, you know you're not
overpaying!



So how much can you save with AutoPilot?

Businesses ask us this
question all the time. The
right answer is - it depends on
how many of your bills we
negotiate and how long you
stay with us! Our number one
concern is helping you
manage your costs,
maximizing your savings for
years to come. Best part is you
don't have to change the
services you use so you can
focus your business!

SAVINGS EXAMPLES ... JUST A FEW!

Ballet Studio



Dear Sean,

You've got savings! I just finished negotiating the CenturyLink hill you uploaded on May 9, 2019 and was able to get you \$10,800.00 ip tal savings over the next 36 months.

Here's the breakdown of the savings I negotiated for you. You should see the adjustments on your next bill with your provider:

- Monthly reduction
 - Amount: \$300.00 per month for 36 month(s)
 - Total savings: \$10,800.00
 - Starts: immediately
 - Details: Loyalty Offer- \$1200.00-\$900.00=\$300.00 savings for 36 months

Dear Sean,

You've got savings! I just finished negotiating the Other bill you uploaded on May 9, 2019 and was able to get you \$1,955.76 in total savings over the next 12 months.

3 Bills negotiated Total savings to date

\$14,274

Sprinkler Company



Dear Emad,

You've got savings! I just finished negotiating the Waste Management bill (account ending in 2009) you uploaded on July 30, 2019 and was able to get you \$19,773.00 in 7 tal savings over the next 36 months.

Here's the breakdown of the savings I negotiated for you. You should see the adjustments on your next bill with your provider:

- 1. Monthly reduction
 - Amount: \$602.91 per month for 12 month(s)
 - Total savings: \$7,234.92
 - Starts: immediately
 - Details: Loyalty Offer: \$1658.54 \$1055.63 = \$602.91 Savings/Month Year 1
- . Monthly reduction
 - Amount: \$550.13 per month for 12 month(s)
 - Total savings: \$6,601.56
 - ∘ Starts: 12 month(s) from now
 - Details: Loyalty Offer: \$1658.54 \$1108.41 = \$550.13 Savings/Month Year 2 (reflects max increase of 5%)
- 3. Monthly reduction
 - Amount: \$494.71 per month for 12 month(s)
 - Total cavings, CF 036 F3

20 Bills negotiated
Total savings to date

\$60,000+

Construction Services



PUT YOUR SAVINGS ON AUTOPILOT

Dear Debby,

You've got savings! I just finished negotiating the McCarthy Tire Service bill (account 810800) you uploaded on August 28, 2019 and was able to go You \$9,626.40 in total savings over the next 36 months.

Here's the breakdown of the savings I negotiated for you. You should see the adjustments on your next bill with your provider:

- Monthly reduction
 - Amount: \$396.90 per month for 12 month(s)
 - Total savings: \$4,762.80
 - Starts: immediately
 - Details: Loyalty Offer:(Avg 3hrs per call)- \$934.44 -\$855.06 = \$79.38 Savings/Call X 5 Calls/Month- 1st year
- 2. Monthly reduction
 - Amount: \$268.65 per month for 12 month(s)
 - o Total savings: \$3,223.80
 - Starts: 12 month(s) from now
 - Details: Loyalty Offer:(Avg 3hrs per call)- \$934.44 -\$880.71 = \$53.73 Savings/Call X 5 Calls/Month- 2nd year (3% Max or less annual increase)
- Monthly reduction

12 Bills negotiated
Total savings to date

\$30,286





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THERE'S A BETTER WAY

Viv AutoPilot

AUTOMATIC SAVINGS ON YOUR ENERGY. NO CATCH. NO HASSLE.



AutoPilot Energy

Automatic savings. No catches, no surprises.

You put your heart and soul into your business, and energy costs can range up to 15%. That's a significant cost to your business. Doing business in a deregulated energy market comes with a choice, but that choice includes hours of research and new and unforeseen responsibilities that are often inefficient and ineffective.







AutoPilot Energy

Technology
with a relentless
customer focus.



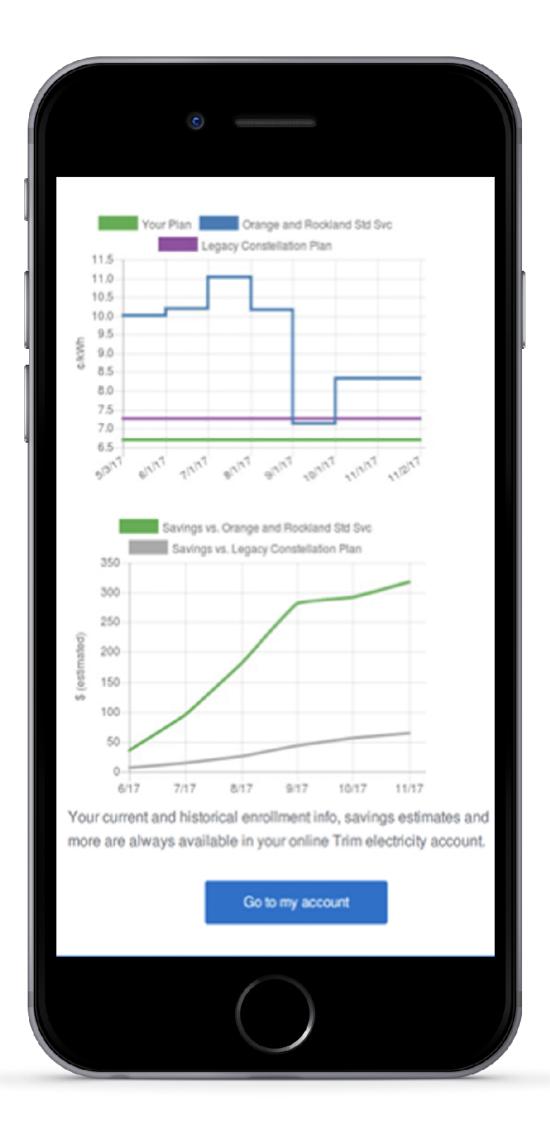








Keep updated every step of the way





AutoPilot makes it easy.



Automatic savings with no hassle



Never miss a renewal term



Go green at no additional cost.

	4 AutoPilot	Retail Energy Supplier
Automatic, hassle-free switching		\bigotimes
Low, predictable subscription fee		\bigotimes
50% renewable energy offset included	d 📀	sometimes
Monthly savings monitoring emails	\odot	\bigotimes
Guaranteed automatic savings		\bigotimes
Never worry about missing a renewal deadline		
Personalized account with history of all switches		





Built to improve your bottom line



Reduce operating expenses



Save time and focus on your business



Enhance your brand with renewables



Stay informed

- ✓ Acts as a financial energy manager for residential and commercial customers in deregulated markets
- ✓ Ensures you get consistent and automatic savings in a confusing marketplace
- ✓ Trusted by thousands of customers to find the best rates available, automatically
- ✓ 4.9 rating out of 5 on TrustSpot for our service



Flexible, transparent pricing for your business. Satisfaction guaranteed.

Our goal is to save you money—over and above any fees you pay for our service.
Unlike other brokers, we'll never recommend a higher rate just to maximize our fee, and we cap our fees well below industry standard.



• Monthly subscription fee, paid via credit card or ACH

	ANNUAL USAGE:	MONTHLY FEE:	
X-Small	35,001-75,000 kwh	\$11.99/month	
Small	75,001-125,000 kwh	\$24.99/month	
Medium	125,001-175,000 kwh	\$39.99/month	
Large	175,001-250,000 kwh	\$49.99/month	
X-Large	250,000+ kwh	Included in rate see below	

LARGE COMMERCIAL: OVER 250,000 KWH/YEAR

• Fee included in supply rate - calculated at flat rate not to exceed .4 cents/kWh ("4 mils")



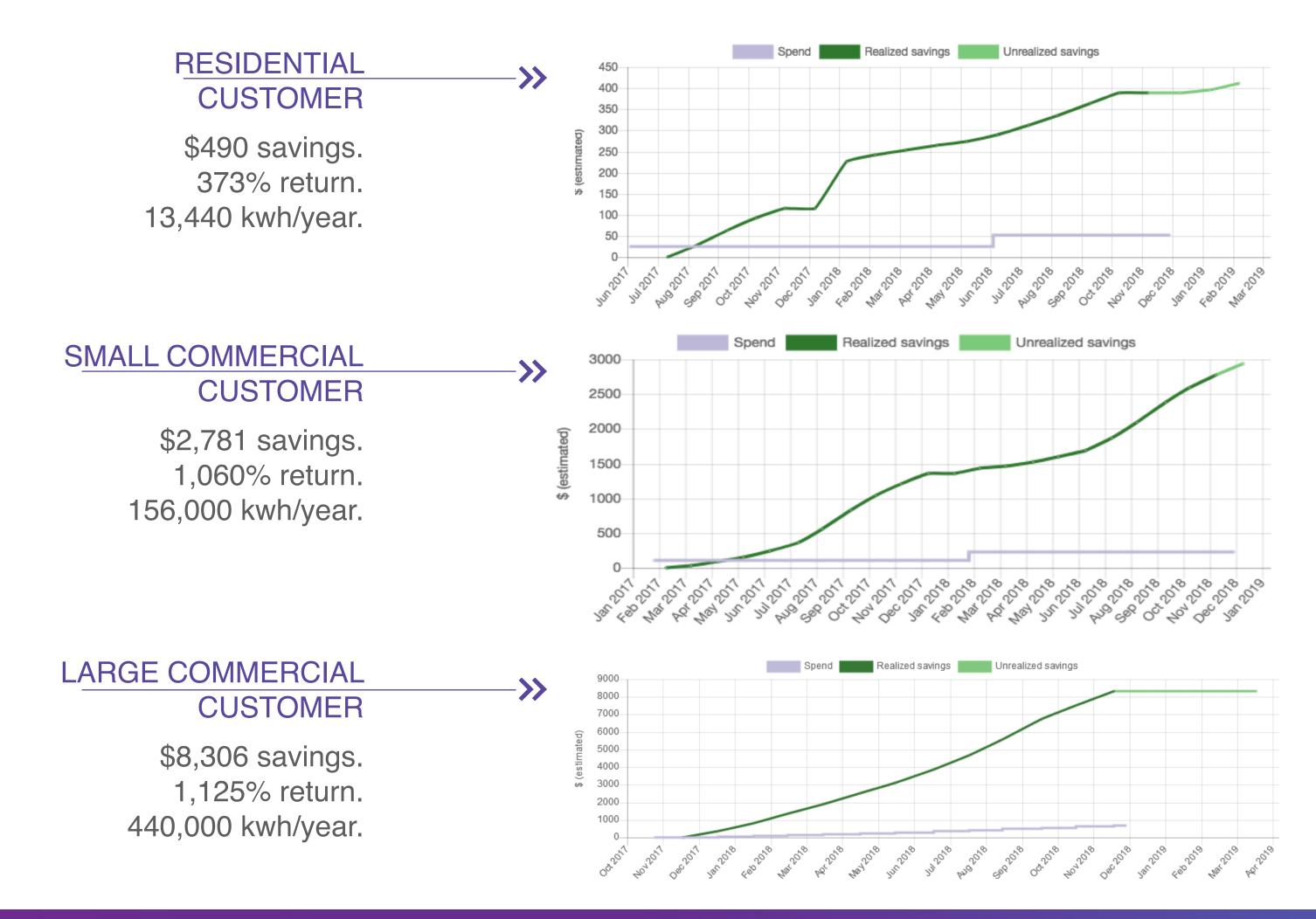
So how much can you save with AutoPilot?

Businesses ask us this question all the time. The right answer is - it depends on how long you stay with us! Unlike a traditional broker, we're not concerned about maximizing our profit on one initial contract. We're concerned about maximizing your savings over time and serving you for years to come.



SAVINGS EXAMPLES ... JUST A FEW!

Saving with AutoPilot also saves you time! The savings are automatic, making this one of the simplest ways to save money for your business.



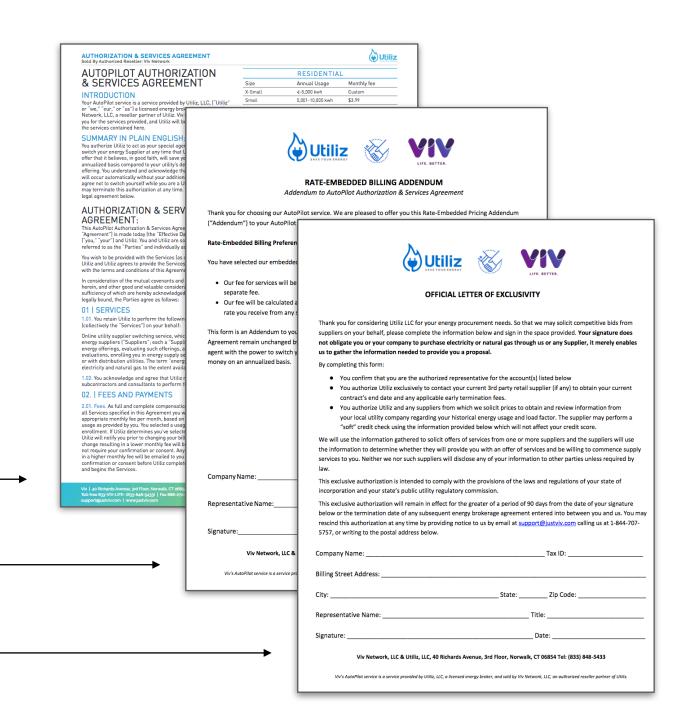
Large Commercial STEPS TO GET STARTED

Put your energy bills on AutoPilot and enjoy automatic, hassle-free savings on your energy

- ✓ **PROVIDE US WITH YOUR BILLS** RECENT, COMPLETE, CLEAR COPIES
- ✓ FILL OUT OUR SERVICES AGREEMENT PRINT, SIGN AND UPLOAD
- ✓ COMPLETE OUR LOE SO WE CAN GO TO WORK FOR YOU
- ✓ SELECT EMBEDDED RATE BILLING AND PAY NOTHING UNTIL WE HELP YOU SAVE
- ✓ ENJOY YOUR SAVINGS AND CLEAR, TRANSPARENT REPORTING

You have a business to run. Let us take care of managing your energy rates.









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ENERGY EFFICIENCY

Reduce consumption and save

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Viv Energy Efficiency Services

PRODUCTS DESIGNED TO LOWER CONSUMPTION & SAVE YOU MONEY





Four great options to lower energy costs by reducing consumption



- ✓ Lowers energy usage on HVAC heating & cooling units
- ✓ Great for ANY BUSINESS!



✓ Great for restaurants, schools, hotels, convenience stores, etc.



- ✓ Great for service stations, grocery stores, delis, etc.
- Lowers energy usage on PTAC heating & cooling units
- ✓ Great for hotels, motels, university dorms, etc.



IntelliHVAC



IntelliHVAC is the most sophisticated and effective way to reduce energy consumption in HVAC systems. It uses a combination of post-purge and compressor-cycle technologies and works in both heating and cooling modes.

- ✓ Guaranteed to reduce energy costs 10% 30%
- ✓ Reduces compressor cycles by 20%
- ✓ Prevents wear and tear
- ✓ Extends life of equipment
- **√ 12 18 month ROI**
- ✓ Reduced CO2 emissions go green!
- ✓ Lifetime warranty



IntelliHVAC

CUSTOMER TESTIMONIALS



—Jeff, Faire

"We continue to see a decrease in our energy bills month after month. Well worth the investment and highly recommended!"

—Tom, 518 West



"After testing the IntelliHVAC and EnerG² via a pilot program in two of our stores, we installed both in half of our locations. We found very favorable results after auditing our energy expenses and ROI, so we moved forward with installing in our remaining stores."

——Glenn, Spinx

EnerG2

EnerG² reduces energy consumption and compressor cycles in walkin coolers and freezers. A specialized gel compound simulates the food product temperature, so the thermometer measures that instead of the air temperature, which fluctuates with more volatility. EnerG² retrofits to the existing thermostat air probe and requires no additional maintenance.

- Guaranteed to reduce energy costs 15% 30%
- ✓ Reduces compressor cycles by 40% 60%
- Extends life of equipment
- **✓ 12-month ROI**
- ✓ Reduced CO2 emissions go green!
- Lifetime warranty





EnerG² CUSTOMER TESTIMONIALS



"EnerG² has been a great saving for our walk-in freezer and cooler. We have seen savings over 30% of compressor time of turning on/off daily. I would highly recommend to any restaurant chain."

—David, Biscuitville



"You will be hard-pressed to find another energy saving product this affordable, easy to install and with as quick of an ROI. Amazing job!"

-Calvin, 42 St. Bistro

ASH-DC



ASH-DC keeps many reach-in glass-door cooler and freezer units free of condensation while running only 15 minutes every 3 hours — reducing your energy costs and use by up to 80%. Our sensor-based technology only activates when the threat of moisture is present, ensuring your display cases remain free of sweat, frost and ice, year round.

- Extends life of equipment
- ✓ Guaranteed to reduce energy costs 15%-30%
- ✓ Display cases remain sweat, frost and ice free
- ✓ Installation takes only 45 minutes per controller
- √ 12-month ROI
- ✓ Reduced CO2 emissions go green!
- √ 3-year warranty

IntelliPTAC

IntelliPTAC optimizes your Packaged Terminal Air Conditioners (PTAC) and Packaged Terminal Heat Pumps (PTHP) to run more efficiently and with fewer cycles. The device tracks un-utilized energy within the heat exchanger or evaporative coils and expels it through the fan before cycling down. This seemingly small modification to each cycle can result in significant energy and cost savings.

- Guaranteed to reduce energy costs 10% 15%
- ✓ Reduces compressor run time by 10%
- ✓ Installation takes only 30 minutes
- Extends life of equipment
- ✓ 12-month ROI
- ✓ Reduced CO2 emissions go green!
- √ 3-year warranty



IntelliPTAC

CUSTOMER TESTIMONIALS

"The energy consumption from our PTAC units is significant, especially during peak guest hours. The savings from the IntelliPTAC technology has really helped our bottom line."

—Ajith, Holiday Inn

"Our hotel has over 100 rooms and we struggle with energy concerns. The reduction in energy from the PTACs is great. Very impressed."

-Ram, Sleep Inn



Connecticut success story!

Program results summary (one location):

COST

\$3,196

EST. ANNUAL SAVINGS

\$5,578

RO

7.39 months

INSTALLATION SUMMARY:

- ✓ One walk-in cooler (EnerG2)
- ✓ One walk-in freezer (EnerG2)
- ▼ Two HVAC units (IntelliHVAC)
- ✓ Pilot ran for three weeks

PROPOSAL RESULTS (ONE LOCATION):

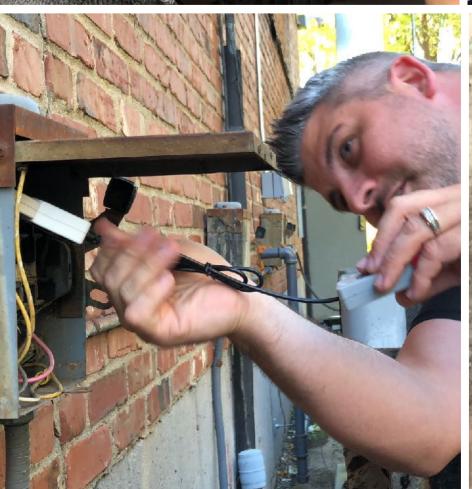
- Annual savings on cooler: \$765
- Annual savings on freezer: \$1,021
- Annual savings per HVAC: \$1,896
- **✓** Total annual savings: \$5,578
- ✓ Total cost of the units: \$3,196
- ✓ Return on investment: 7.39 months
- ✓ Finance option of 12 monthly payments of \$286.31
- ✓ Projected monthly savings: \$464.88
- ✓ Positive monthly cash-flow year 1: \$178.57















Pilot Program: No cost, no obligation

Multiple locations? Large building? You may qualify for a free site inspection and trial to see how much you can save with Energy Efficiency products

>>



USAGE METER
INSTALLED
on HVAC and/or
cooler & freezer units



TRACK BASELINE USAGE & DEMAND for 1-2 weeks



ENERG² AND/OR INTELLIHVAC INSTALLED



TRACK USAGE & DEMAND for 1-2 weeks



PROPOSAL
DELIVERED
with results from the
pilot including usage
reduction, projected
savings, project
pricing and financing
options



CUSTOMER
DECIDES
to purchase units and
move forward with
proposal or not.
No obligation.

TO QUALIFY:

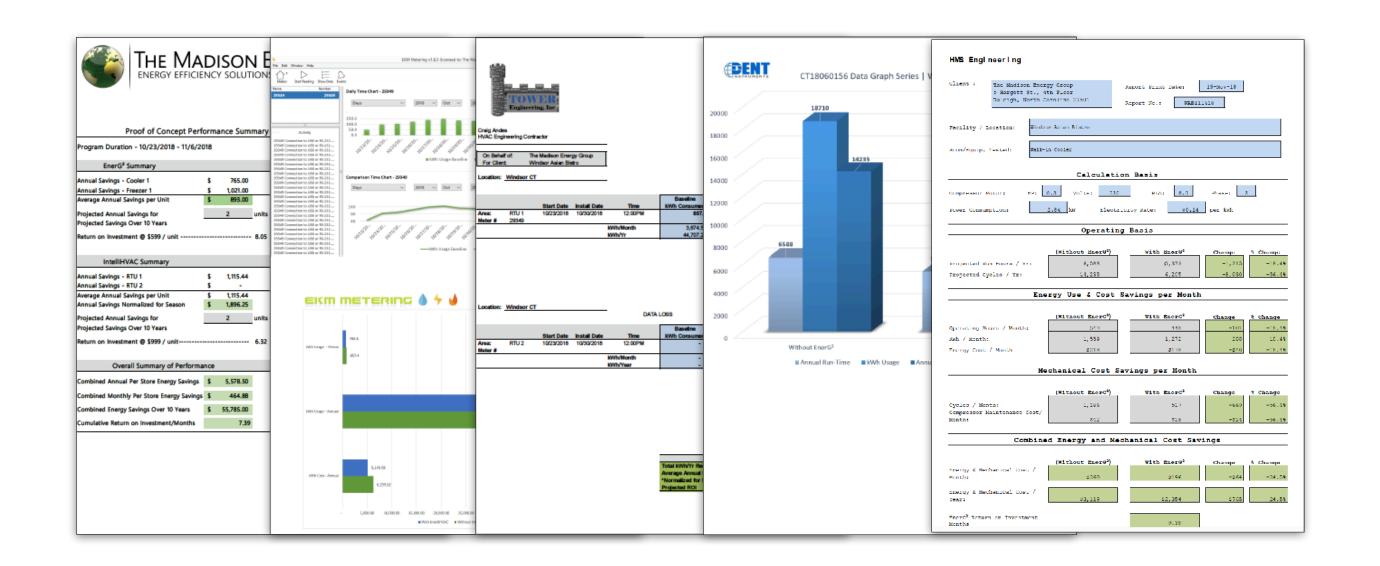
- ✓ Minimum deal value of \$25,000 (generally 10 locations or more)
- ✓ Must have direct contact and relationship with primary decision-maker

>>

Detailed proposal for your business shows ROI

EVERY PROPOSAL INCLUDES:

- ✓ Detailed saving analysis
- ✓ Third-party engineer certification
- ✓ Seasonal and weather adjustments
- ✓ Projected run hours and cycle reductions
- ✓ Mechanical cost savings per month
- **✓** Return on investment analysis
- ✓ Pricing and finance options







A true win-win

SAMPLE CUSTOMERS WHO HAVE SAVED ON ENERGY COSTS AND SIGNIFICANTLY REDUCED CO2 EMISSIONS



60-location McDonald's franchise

ENERG²

Annual per-unit savings: **\$844** ROI: **7** months

INTELLIHVAC

Annual per-unit savings: \$924.50 ROI: 11.7 months

Total combined annual savings: \$71,384

Total projected savings over 10 years:

\$713,840



87-location Pizza Hut franchise

ENERG²

Annual per-unit savings: \$494

Annual per-unit savings: \$85,956
Savings over 10 years: \$859,560
ROI: 12.1 months



400-location Subway franchise

ENERG²

Annual per-unit savings: **\$573** ROI: **10.4** months

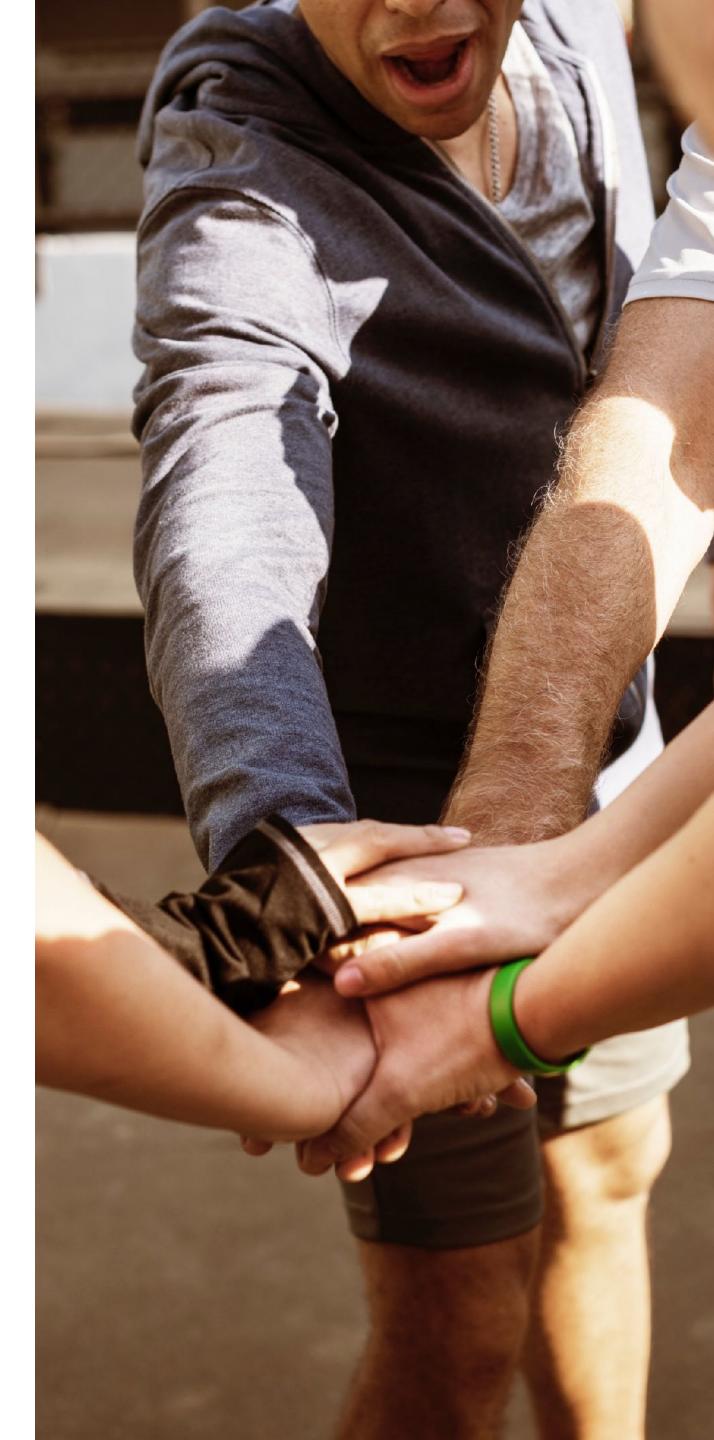
INTELLIHVAC

Annual per-unit savings: \$997 ROI: 10.3 months

Total combined annual savings: **\$1.25 million**Total projected savings over **10** years:

\$12.25 million



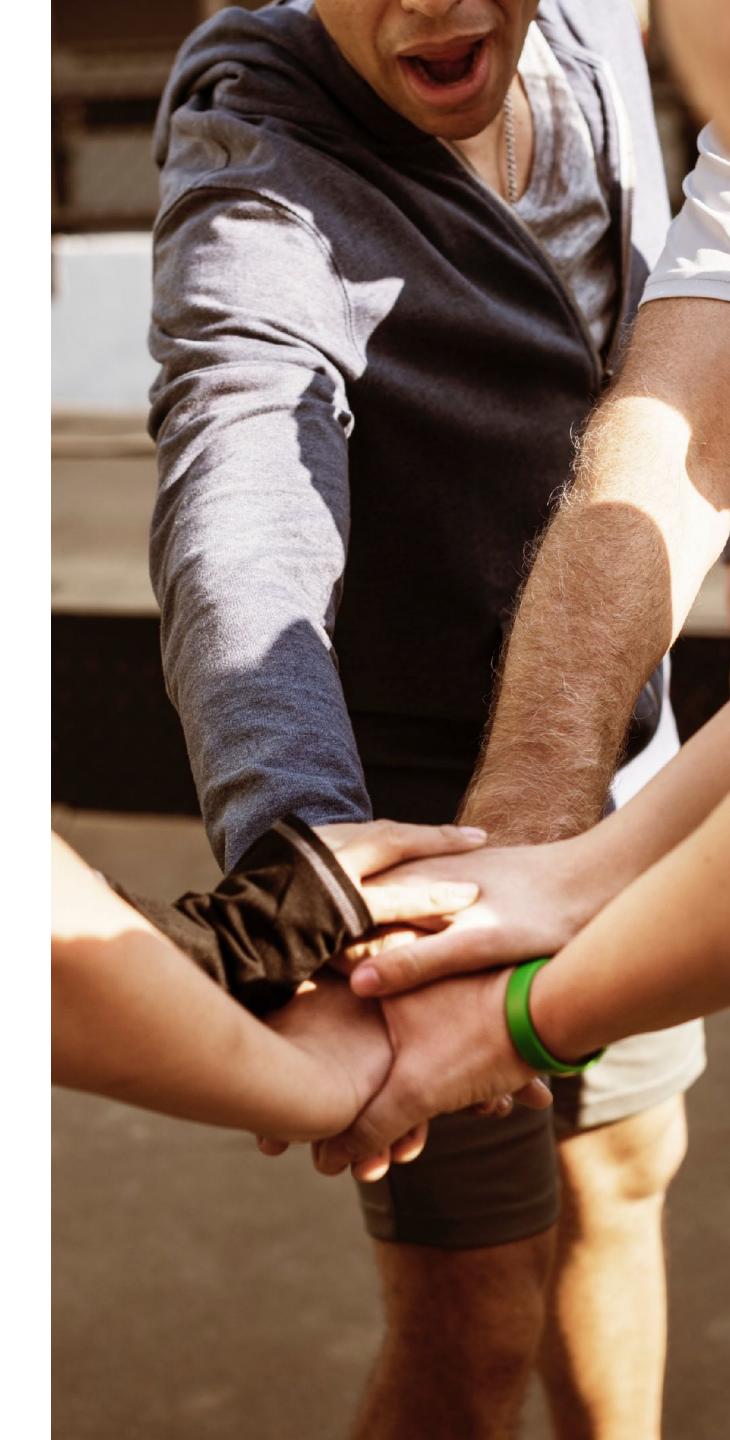


Our Partner



- √ Founded in 2009
- **✓** Exceptional team of experts
- ✓ Work with some of America's largest brands including McDonald's, Subway, Dunkin' Donuts and more!
- ✓ Innovative technologies designed to increase operational efficiencies
- **√** Consultative approach
- ✓ Full project management from initial lead follow-up to site surveys, professional installation and a detailed proposal
- ✓ Average 12-month ROI making these the most competitive energy-efficiency products in the market

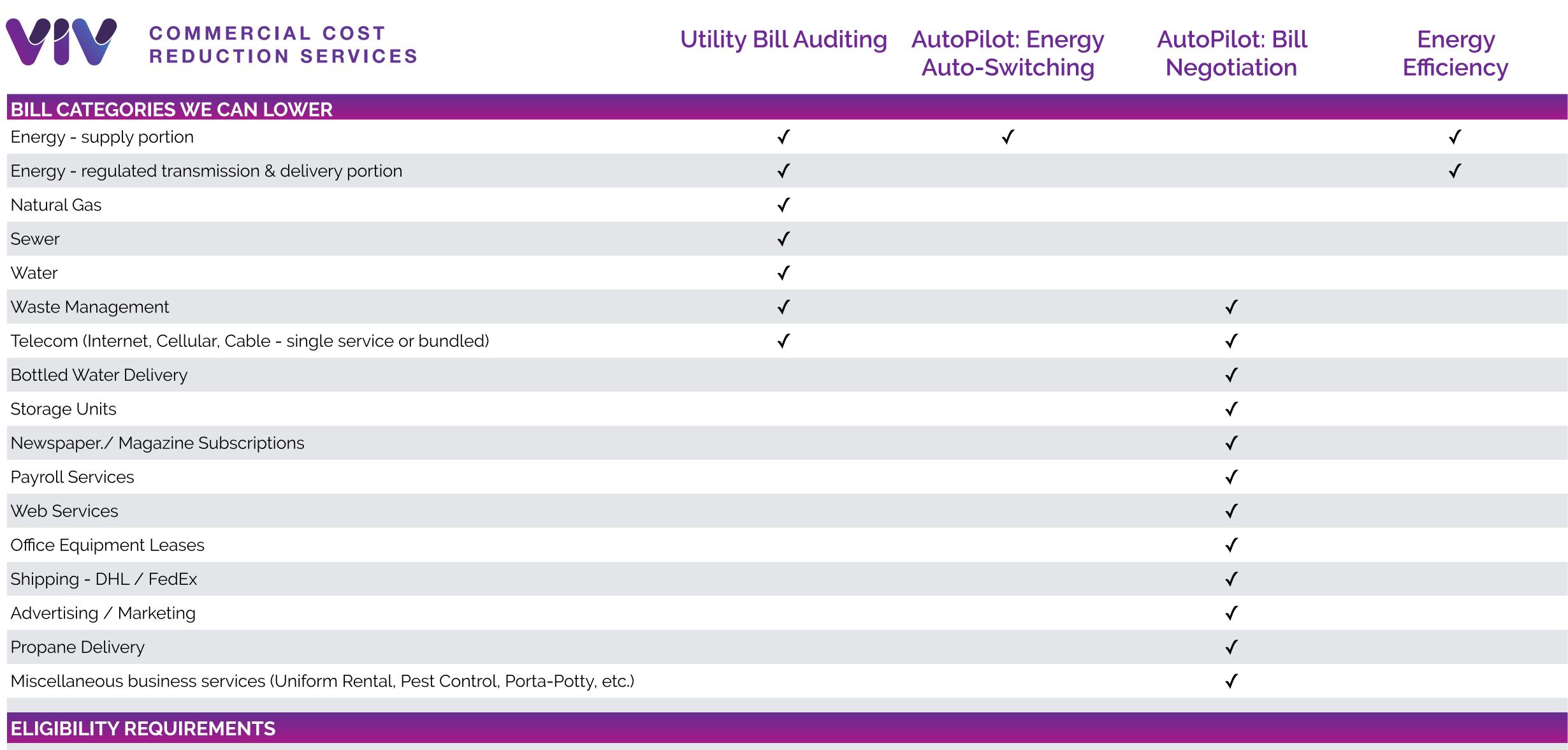






Comprehensive commercial cost-cutting services





ELIGIBILITY REQUIREMENTS Locations available 50 states \$10 states CT. IL, MA. MD. NH, NJ, NY, OH, PA, RI Some maximum No minimum or maximum No min. for direct purchase annual utility spend No maximum No maximum No minimum or maximum \$25k deal size for pilot